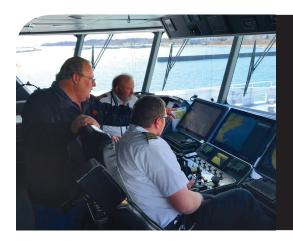


About the organization

JRC/Alphatron Marine, Americas division is strategically located in Houston, TX, USA. Responsible for service, sales, technical support, warranty and training, JRC/Alphatron Marine, Americas division is your first stop for all your JRC/Alphatron Marine related requests in North, Central & South America and Canada.



Facts

- JRC/Alphatron Marine regional head office Houston, Tx
- Regional training hub for JRC/Alphatron Marine products
- 24/7 Technical Support & Service Coordination
- 50+ JRC certified service partners
- 80+ JRC trained service engineers
- 12+ Class Society approvals in network
- 2000+ JRC/Alphatron Marine spare parts available 24/7

Why choose us?

JRC/Alphatron Marine, Americas division has a wide variety of resources available to tackle your service needs in the most efficient way 24 hours per day 7 days a week. Depending on the complexity of your service, vessel's location and technicians' availability, we choose the best service solution available in our region of responsibility. This includes our own technical support department for those calls where First Time Fix (FTF) is critical for vessel's operation. Our target is to satisfy your service needs with a one-stop-shopping concept for JRC/Alphatron Marine products but also other manufactures equipment. As a JRC/Alphatron Marine regional head office we

offer manufacturer granted quality including JRC/Alphatron Marine official warranty service. JRC/Alphatron Marine, Americas division training center in Houston opened its doors in 2015. Our local main trainer has several decades of technical as well as operational training experience. We have 24/7 the best trained engineers available and with the JRC First Aid Kit (FAK) containing a full set of spares covering the widest range of old and new JRC products on hand, we are proud to present the highest JRC FTF scores in our area. Matched with competitive rates for annual certifications on Radio and APT surveys we are your first choice.



serviceusa@jrc.am 24/7 telephone: +1 281 271 4600