

## About the organization

Alphatron Marine Germany is JRC's 100% owned subsidiary based in Hamburg, Rostock and Leer in Germany. Responsible for service, sales, technical support and warranty, Alphatron Marine Germany is your first stop for all your JRC / Alphatron Marine related requests.

## **Facts**

- 100% JRC owned
- Premium service in all German harbours
- International service coordination
- Proactive maintenance contracts
- 24h / 365days always available
- · Deepsea and inland shipping
- · Class approvals: ABS, BV, DNV-GL, LR, NK, RINA



Alphatron Marine Germany has a wide variety of

resources available to tackle your service needs in the



## Why choose us?

most efficient way. Depending on the complexity of your service, vessel's location and technicians' availability, we choose the best service solution available in our area of responsibility. This includes our own technical staff for those calls when First Time Fixed is critical for vessel's operation. Our target is to satisfy your service needs by freeing you from the extra work load coming from follow-up calls and confirmation emails typical when dealing with multiple sources. As a JRC/Alphatron Marine branch, we offer manufacturer granted quality including JRC/Alphatron Marine official warranty service, but also a multibrand approach. We have the best JRC factory trained engineers available 24/7 and an extensive spare part stock covering the widest range of old and new JRC products. We offer competitive rates for annual certifications on Radio and APT surveys. We know JRC service like nobody else!